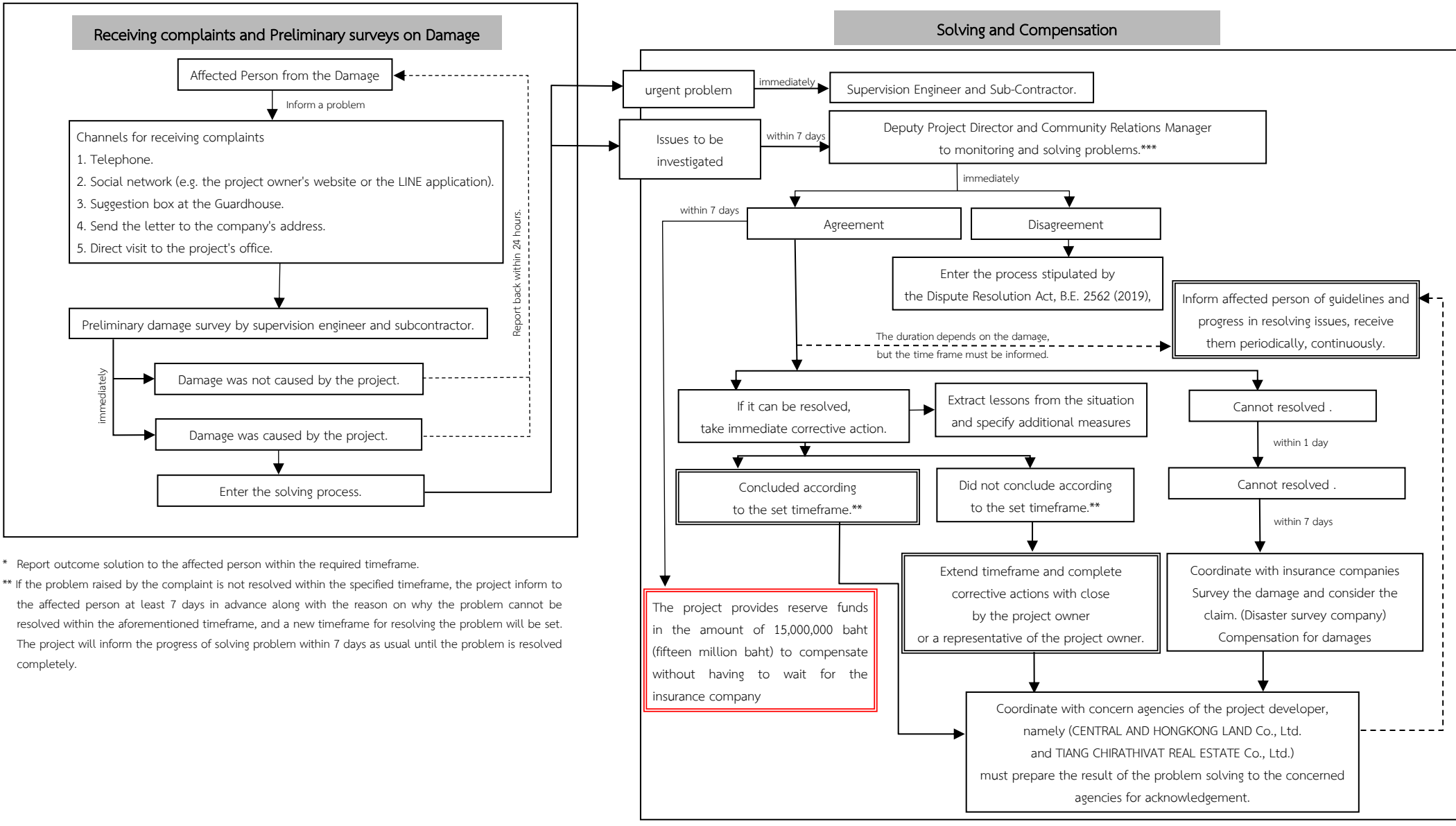
Flowchart of the Complaint Handling Procedure During the Construction of the LPG Storage Building, and the Construction/ Demolition of the Residential Marketing Suite



* Report outcome solution to the affected person within the required timeframe.

** If the problem raised by the complaint is not resolved within the specified timeframe, the project inform to the affected person at least 7 days in advance along with the reason on why the problem cannot be resolved within the aforementioned timeframe, and a new timeframe for resolving the problem will be set. The project will inform the progress of solving problem within 7 days as usual until the problem is resolved completely.

THAI THAI ENGINEERS

Project Name : CENTRAL EMBASSY PROJECT (Extension)

Figure 1 : Flowchart of Complaint Handling Procedure During the Construction of the LPG Storage Building, and the Construction/Demolition of the Residential Marketing Suite

Source : Thai-Thai engineers. Co., Ltd.